

**Bruce P. Beausejour**

Vice President and General Counsel – New England

185 Franklin Street, Room 1403  
Boston, MA 02110

Tel (617) 743-2445  
Fax (617) 737-0648  
bruce.p.beausejour@verizon.com

February 12, 2003

Mary L. Cottrell, Secretary  
Department of Telecommunications and Energy  
Commonwealth of Massachusetts  
One South Station, 2<sup>nd</sup> Fl.  
Boston, MA 02110

**RE: D.T.E. 99-271**

Dear Secretary Cottrell:

In accordance with the Department's November 21, 2000, Order in D.T.E. 99-271, Verizon MA is filing a revised Performance Assurance Plan ("PAP") for the Department's review. For ease of review, both a "red lined" version and a "changes accepted" version of the revised Massachusetts PAP are being provided. The revisions in the attached documents are consistent with the New York Public Service Commission's ("PSC") January 23, 2003 Order in Case 99-C-0949, which amended the New York PAP, and the Company's February 3, 2003 and February 11, 2002 Filings in that proceeding. A copy of the NY PSC's Order and the Company's Filings can be found at [http://www.dps.state.ny.us/case\\_99c0949.htm](http://www.dps.state.ny.us/case_99c0949.htm) (select PSC File Room). A copy of the transmittal letter, which accompanied Verizon New York's Compliance Filing in Case 99-C-0949 and highlighted a number of administrative and editorial changes to the New York PAP, is attached as Exhibit 1. A subsequent letter, dated February 11, 2003, which identified other administrative and editorial changes, is attached as Exhibit 2. In addition, a matrix of specific administrative and editorial changes made only to the Massachusetts PAP is included as Exhibit 3. These Massachusetts only changes do not impact the workings of the PAP.

Parties to D.T.E. 99-271 are being served only an electronic version of the revised PAP. paper copies will be made available to CLECs upon request by contacting Thomas MacNabb at (617) 743-5521.

Verizon MA plans to implement the new PAP two calendar months following Department approval of the attached revisions. If, however, the Department were to order modifications that required significant systems changes in addition to those already proposed in the attached red-lined version, the Company would request that it be allowed to negotiate an implementation date at the time it makes its compliance filing.

Page 2  
Mary Cottrell, Secretary  
February 12, 2003

Thank you for your assistance in this matter.

Very truly yours,

Bruce P. Beausejour

Enclosure

cc: Joan Foster Evans, Hearing Officer  
Attached Service List (e-mail)